**Naveen Kumar Shankar**

**Associate Consultant - Capgemini**

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​**OBJECTIVE:**

To work in your organization where I can show my talent and enhance my skill to meet the goals and objectives of the company with full integrity and zest and looking for an innovative and challenging software development and testing environment, which can fully utilize my capabilities following the perfect principles of time and quality techniques.

**PROFESSIONAL SUMMARY:**

▪ ​Around 3 Years of industry experience in the area of Software Testing (Manual and Automation Testing) with a solid understanding of Test Planning, Test Design, Test Execution and Defect Reporting & Tracking.

▪ ​Overall testing experience includes Requirement analysis, Test Planning, Functional Testing, Regression Testing, Smoke Testing, Test Case Designing, Test Case Execution, Defect Reporting and Retesting.

▪ ​Experience in Automating Web Application Testing using Selenium WebDriver with TestNG framework.

▪ ​Experience working in Banking Domain.

▪ ​Expertise in Understanding and Analyzing Test Requirements, Tracking changes and maintenance of Test Requirements.

▪ ​Well versed with Software Development Life Cycle (SDLC) and Software Testing Life Cycle (STLC).

▪ ​Worked on Online Banking using V MODEL by performing Black Box testing, Smoke

testing, Sanity testing, Adhoc testing and Regression testing.

​​▪Having good knowledge of HP – Quality Center.

▪ ​Well versed in working closely with development and operational teams.

Capability to explore, learn and understand new business domains and technology.

▪ ​Self-motivated, energetic and highly ethical in all work related assignments thus able to immediately contribute to corporate goals and objects.

▪ ​Good written, communication, interpersonal skills, proven team player with an analytical mind bent to problem solving and delivering solutions.

**WORK EXPERIENCE:**

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| **Capgemini Technology Services India Ltd**​, Bangalore | March 2016 – To Present |

**ACADEMIC QUALIFICATIONS:**

Bachelor of Engineering (B.E.) in Electronics and Communications Engineering from Vidya Vikas Institute of Technology(VTU), Mysore in 2015 securing 67.5% overall.

**PROJECT DETAILS:**

1. **LGD – Synergy -** **(March 2016 – September 2016)**

**Technologies:** Web Application, Functional Testing

**Worked as a Senior Software Engineer with the below Responsibilities:**

* + Involved in Test Case Creation and Execution.
  + Understand business requirements, identifying the appropriate test scenarios, test data before execution from BRD
  + Test case Writing, Execution, Defect Reporting and management of defect in QC
  + Responsible for Functional testing, Regression testing and Smoke testing.
  + Defect reporting and Retesting.

1. **Contact Centre Technology – Routing and Reporting – Bangalore (September 2016 – September 2017)**

**Technologies:**​ Routing Technology, Developing and Designing of Genesys Network Scope, Routing Configuration, Testing and Troubleshooting for Genesys Suite Components

**Tools:**​ HP – Quality Center, ConformIQ

**Worked as a Senior Software Engineer with the below Responsibilities:**

* + Involved in Test planning, Test Case Creation and Execution.
  + Understand business requirements, identifying the appropriate test scenarios, test data before execution from BRD
  + Test case Writing, Execution, Defect Reporting and management of defect in QC
  + Create test plans, test closure documents
  + Responsible for Functional testing, Regression testing, Volume testing and Smoke testing.
  + Defect reporting and Retesting.
  + Automation scripts enhancement.

1. **Done PoC (Proof of Concept) for Contact Centre – Genesys Admin using Selenium – Bangalore (March 2017)**

**Technologies:**​ Java, Selenium.

**Tools:**​ Eclipse, ConfirmIQ.

**Responsibilities:**

* + Created automation test scripts for PoC.

1. **Sales and Service Web Application for a Canadian client – Bangalore (September 2017 – Present)**

**Technologies:**​ Java, Selenium, TestNG, ConformIQ, CafeNext

**Tools:**​ Eclipse, HP – Quality Center.

**Worked as an Associate Consultant with the below Responsibilities:**

* + Designed Framework for the Application.
  + Automation Test Scripts Creation and Execution.
  + Involved in Test planning, Test Case Creation and Execution.
  + Understand business requirements, identifying the appropriate test scenarios, test data before execution from BRD
  + Test case Writing, Execution, Defect Reporting and management of defect in QC
  + Create test plans, test closure documents
  + Responsible for Functional testing, Regression testing, Volume testing, Smoke testing.
  + Defect reporting and Retesting.
  + Automation scripts enhancement.
  + Handled a team of 10 being the sole POC and the Subject Matter Expert (SME) for the project.
  + Handled and well versed with operational activities of the project with more than 1.5 years’ experience of project management which includes billing activities and various trackers and metrics.

**CERTIFICATIONS & AWARDS:**

1. **ISTQB – Foundation level Certified.**
2. **Pat on the Back Award**​ ​– For strong commitment, dedication and hard work towards Sales and Service application's project with excellent quality of automation deliverables – November 2018

**DECLARATION:**

I hereby declare that all the information furnished above is true to the best of my knowledge.

Place: Bangalore (Naveen Kumar Shankar)